Survey Population: 200

AUSCY



365T-VE Global, Urban & Social Studies

# **STUDENT EXPERIENCE SURVEY - VE LQ**

2018

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DSC				Respondents Response Rate	
Demographics (% of total sample size	<b>;)</b>				
Commencement Year		Age		Citizenship	
Pre 2013	0	Under 15	0%	Australian	96%
2013	0	15-19	3%	International Onshore	4%
2014	0	20-24	13%	International Offshore	0%
2015	0	25-34	24%	Canda-	
2016	0	35-44 45-54	19%	Gender	000
2017 2018	0 79	45-54 55-64	32% 10%	Male Female	23% 77%
	13	65 or over	0%	, omaio	1170
Program Type		LOTE		Disability	
TAFE Certificate	0%	Yes	91%	Yes	3%
TAFE Diploma Other	100% 0%	No	9%	No	96%
Qualitfication		FOE		Identifying as Aborigina	al/TSI
Certificate I	1%	Natural & physical sciences	0%	No	99%
Certificate II	0%	Information Technology	1%	Yes, Aboriginal	0%
Certificate III	0%	Engineering & related technologies	0%	Yes, Torres Strait Islander	0%
Certificate IV	1%	Architecture & building	0%	Yes, both	0%
Certificate level unknown	0%	Agriculture, envi & related studies	0%		
Diploma	68%	Health	5%		
Advanced diploma	28%	Education	11%	Studying for an Appren	ticeship
Associate degree	0%	Management & commerce	0%	or Traineeship	
Degree	0%	Society & culture	28%	Yes	8%
Short course / statement of attainment	0%	Creative arts	0%	No	90%
VET graduate certificate / graduate dip.	0%	Food, hospitality & personal services	0%		
Other qualification / training	0%	Other	54%		
Do not know	1%			Recognition/Prior Learn	ning
				Yes	15%
				No	84%

## Snapshot Scales 2018 (Old Formula)

Trainer Quality Overall 84.5%

## Please check notes on page 3

Snapshot Scales 2018 (New Formula) Trainer Quality 92.3% Overall Satisfaction 84.6%

## About Your Training

365T-VE Global, Urban & Social Studies

2018

## 1. Trainer Quality

	% AGREE 87.9%	Strongly Disagree			Strongly Agree	No. of Students
Training organisation staff respected my background and needs Trainers had an excellent knowledge of the subject content		3% 1%	5% 3%	62% 65%	30% 32%	79 79
14. I received useful feedback on my assessments		6%	28% 14%	51%	14%	78 78
<ul><li>23. Trainers explained things clearly</li><li>28. Trainers made the subject as interesting as possible</li><li>34. Trainers encouraged learners to ask questions</li></ul>		0% 0% 0%	14% 12% 1%	65% 69% 75%	21% 19% 24%	78 79



#### 2. Overall Satisfaction

	% AGREE	Strongly			Strongly	No. of
	84.5%	Disagree			Agree	Students
Overall, I am satisfied with the training		3%	13%	65%	19%	78
10. I would recmommend the training organisation to others		4%	10%	58%	28%	78
29. I would recommend the training to others		4%	13%	60%	23%	77



#### 3. Effective Support

	% AGREE 90.3%	Strongly Disagree			Strongly Agree	No. of Students
<ul><li>24. The training organisation had a range of services to support learners</li><li>33. The training was flexible enough to meet my needs</li></ul>		1% 0%	9% 9%	69% 74%	21% 17%	77 78

#### 4. Clear Expectations

4. Clear Expectations	% AGREE 80.6%	Strongly Disagree			Strongly Agree	No. of Students
<ul><li>20. It was always easy to know the standards expected</li><li>22. I usually had a clear idea of what was expected of me</li><li>35. Trainers made it clear right from the start what they expected from me</li></ul>		4% 3% 0%	22% 16% 14%	65% 66% 68%	10% 16% 17%	79 77 76
5. Effective Assessment	% AGREE	Strongly			Strongly	No. of
	90.0%	Strongly Disagree			Strongly Agree	No. of Students
<ul><li>15. The way I was assessed was a fair test of my skills and knowledge</li><li>19. Assessments were based on realistic activities</li><li>30. The training organisation gave appropriate recognition of existing knowledge</li></ul>	and skills	1% 0% 1%	7% 11% 9%	68% 72% 71%	24% 16% 18%	76 79 76
6. Learning Stimulation	% AGREE	Strongly			Strongly	No. of
	84.5%	Strongly Disagree			Strongly Agree	No. of Students
<ul><li>17. The training was at the right level of difficulty for me</li><li>18. The amount of work I had to do was reasonable</li><li>32. I was given enough material to keep up my interest</li></ul>		1% 1% 1%	18% 13% 12%	64% 68% 70%	16% 18% 17%	76 79 77
7. Training Resources	% AGREE	Strongly			Strongly	No. of
	88.8%	Disagree				Students
<ul><li>21. Training facilities and materials were in good condition</li><li>26. The training used up-to-date equipment, facilities and materials</li><li>31. Training resources were available when I needed them</li></ul>		4% 1% 3%	10% 8% 8%	72% 74% 70%	14% 17% 19%	78 77 77
8. Training Relevance	% AGREE 90.7%	Strongly Disagree			Strongly Agree	No. of Students
<ul><li>3. The training focused on relevant skills</li><li>5. The training prepared me well for work</li><li>7. The training had a good mix of theory and practice</li></ul>		1% 1% 1%	5% 13% 6%	71% 65% 71%	23% 22% 22%	79 79 79
9. Competency Development	% AGREE 93.0%	Strongly Disagree			Strongly Agree	No. of Students
I developed the skills expected from this training I identified ways to build on my current knowledge and skills		4% 1%	6% 3%	70% 73%	20% 23%	79 79

#### Notes

The Social Research Centre (SRC) uses a new method to evaluate scales such as Trainer Quality. The original method simply added the number of responses which were "Strongly Agree" or "Agree" for all 6 GTS questions and divided this by the number of actual responses. This is the Percent Agree value for the scale. Blanks, D/A and N/A are excluded.

The new method counts students rather than responses. Firstly, students who did not answer at least 4 of the 6 questions are excluded from the calculation. Responses for the remaining students are then converted to a value between 0 and 100 (Strongly Disagree=0, Disagree=25, Neither=50, Agree=75, Stronlgy Agree=100). Students with an average below 55 are regarded as "Not In Agreement".

The Percent Agree value is then the number of students In Agreement expressed as a percentage of all students that were not excluded.

The new method for calculating overall satisfaction uses responses only to Q9: Overall, I am satisfied with the training.

Percentages represent the percentage of total valid responses per question, with the exception of the demographics

section which represent the percentage of total responses.

Charts are rescaled on valid responses to total 100%.

The sum of the percentages may be 99% or 101% in some cases due to rounding.

Valid responses exclude N/A and blank responses.